RESPECT
- A • Adapt
- O • Observe
- H • Honor

ENCOURAGE
- E • Encourage
- T • Talk
- N • Network

LISTEN
- L • Listen
- I • Invest
- S • Slow Down

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ADAPT
- A • Adapt
- O • Observe
- H • Honor

TALK
- T • Talk
- N • Network
- S • Slow Down

INVEST
- I • Invest
- S • Slow Down
- P • Play

Observe
- O • Observe
- H • Honor
- I • Invite

Honor
- H • Honor
- I • Invite
- P • Play

Invite
- I • Invite
- P • Play

Support
- S • Slow Down
- P • Play
Emotional & Social Intelligence

- Emotional self-control
- Transparency
- Adaptability
- Achievement
- Initiative
- Optimism

- Empathy
- Organizational Awareness
- Service to meet needs

- Inspiration
- Influence
- Develop & equip others
- Change catalyst
- Conflict manager
- Bridge builder
- Collaborator/Team builder

Self Awareness

Self Management

Relationship Management

Social Awareness

Self Awareness

Self Management

Relationship Management

Social Awareness

- Monitor emotions
- Accurate self-assessment
- Self-confidence

- Emotional self-control
- Transparency
- Adaptability
- Achievement
- Initiative
- Optimism

- Empathy
- Organizational Awareness
- Service to meet needs

- Inspiration
- Influence
- Develop & equip others
- Change catalyst
- Conflict manager
- Bridge builder
- Collaborator/Team builder

- Monitor emotions
- Accurate self-assessment
- Self-confidence
Developing a Learning Agenda

- Identify Strengths
  - Short-term
  - Long-term

- Clarify Personal Vision
  - Concrete
  - Clear
  - Measurable
  - Feasible

- Project Outcomes
  - Concrete
  - Clear
  - Measurable
  - Feasible

- Determine Learning Style
  - What motivates?
  - What "sticks"?
  - What works?

- Set Goals & Objectives
  - With Metrics
  - Evaluation process
  - Definition of "success"

Drawing from the 19 E.I. Competencies or the 12 Relationship Builders
Strengthening the Congregational Immune System

- Responses
- Communication
- Authority
- Energy
- Expectations
- Boundaries
- Vision