

## **Resource Referral Aid**

As many pastors and local congregations have discovered, finding assistance for women and families in crisis can be a challenge! To provide assistance, the Commission on the Status and Role of Women has developed a reference tool to help connect persons in need with available services and resources in their community.

Our new Resource Guide supplies 1-800 numbers for many state agencies (e.g., food, shelter and clothing assistance; economic and financial services; counseling and health services; and crisis intervention) and gives guidance for finding resources in local areas, whether urban or rural.

This resource tool will be available on the Conference web site ([www.WisconsinUMC.org](http://www.WisconsinUMC.org)) in the "UM News & Information" column (click on the Commission on Status and Role of Women Resource Guide) and will also be distributed by mail to pastors in the Annual Conference. Pastors and church leaders are urged to complete the form (where local numbers need to be inserted), and then make copies to post in a high-visibility location in their churches for those persons who wish to contact agencies directly.

## **INSTRUCTIONS**

### **“Can These Resources Help?”**

#### **Tips for Locating Telephone Numbers:**

- Check your telephone book in the front of the book or the yellow pages under “Government”.
- Many of these numbers are found under the “Human Services” or “Social Services” listings for your county(s).
- Some of these services may not be *specifically listed*. Try:
  - Your County’s general administrator number;
  - Your County’s general human/social services number (County Human Services can also be a good source for food, shelter and clothing phone numbers for rural areas.)

#### **For Emergency Numbers:**

- Some are listed under the county Human/Social services listing for crisis intervention.
- Some counties list 24 hour lines for specific services, i.e. child abuse, elder abuse, child protective services, etc.
- Several counties now have a 211 number for any “social service” emergency. Check with county Human/Social Services.
- If your county does not list any emergency number except 911, *use it!!!*

#### **In Less Populated Areas:**

Not all counties provide each of the services listed on this Resource Guide. Services located in other area communities, adjacent counties or population centers may be available (for example, Community Action Programs offering food, clothing and housing support often serve a multiple county area).

#### **Other Sources for Referral Numbers:**

- The nearest hospital serving the area.
- The county public health department.
- The ministerial council/association (food pantries, clothing and emergency financial support is often collaboratively provided out of one or another of the churches in the area).
- The local police department or county Sheriff’s Department

## CAN THESE RESOURCES HELP? In (county) \_\_\_\_\_

**Telephone #**

### **FIRST CALL FOR HELP**(24 HOUR SERVICE)

#### **FOR EMERGENCY:**

Domestic Violence Intervention

(Couples, significant others, families)

Other Crisis Intervention

Child Abuse Reporting

Elder Abuse Reporting

AA Alcoholics Anonymous Hotline

AL-ANON Hotline

Help in Locating Missing Children

Other Useful Sources

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### ***FOR FOOD AND NUTRITION NEEDS:***

**In (My town) \_\_\_\_\_:**

Meals on Wheels

(Food delivered to elders, others who are independently home bound)

Food Pantry Site

**In \_\_\_\_\_:** (List food sources for other sites served by my ministry)  
(county/town)

Elderly Nutrition Program

(Call for nutrition sites in my area)

### ***FOR CLOTHING NEEDS:***

Free Clothing Site

Salvation Army Thrift Store

address \_\_\_\_\_

Goodwill Store

address \_\_\_\_\_

Other Clothing Sources

### ***FOR SHELTER and HOUSING NEEDS:***

Community Action

(temporary housing, weatherization for homes)

Temporary Shelter

address \_\_\_\_\_

Other Available Sources for Shelter

Energy Assistance

(For assistance with payment of home heating costs.)

**FOR FINANCIAL ASSISTANCE AND COUNSELING NEEDS:**

Financial Assistance \_\_\_\_\_  
 Community Action \_\_\_\_\_  
 (For financial counseling and planning)  
 Other Financial Available Assistance \_\_\_\_\_

**FOR LEGAL AID:** Legal Action of Wisconsin 1-800-362-3904

**FOR HEALTH NEEDS:**

Free Family Clinic \_\_\_\_\_  
 Address \_\_\_\_\_

Women's Health Center \_\_\_\_\_  
 Address \_\_\_\_\_

(Pregnancy testing, family planning, birth control, sexually transmitted disease testing, woman's health and cancer screening)

BadgerCare 1-800-362-3002

(Health insurance for low-income families. Call this number to find out about eligibility and how to apply.)

Medigap Counseling Service 1-800-242-1060

(Unbiased health insurance counseling and information for Medicare beneficiaries provided free of charge.)

State of Wisconsin Long Term Care Ombudsman 1-800-815-0015  
 (For information about nursing homes and other long term care alternatives or to make a complaint about long term care received by a resident.)

Alzheimer's Support Center \_\_\_\_\_

HI V/AIDS Helpline(In Wisconsin) 1-800-334-2437

County Public Health Department \_\_\_\_\_  
 (For nursing clinic and immunization services)

Other Health Resources in my area \_\_\_\_\_  
 name/address \_\_\_\_\_

**FOR MENTAL HEALTH NEEDS:**

County Counseling Services \_\_\_\_\_

Hospital Psychiatric Unit nearest you \_\_\_\_\_

Family/Marital Counseling Services \_\_\_\_\_

Other Available Mental Health Resources \_\_\_\_\_

**FOR ALCOHOL, SUBSTANCE ABUSE/ADDICTION SERVICES:**

(See Hotline numbers for Alcoholics Anonymous (AA) and AL-ANON under Emergency and Mental Health Needs above)

Hospital Information/Referral Services \_\_\_\_\_

**FOR CHILD CARE NEEDS:**

Community Action \_\_\_\_\_

Other Available Childcare \_\_\_\_\_